



EVENT REPORT TEMPLATE (Annex H to Quality Control and Monitoring Manual)

This template has to be filled by project partners (organisers) for all IF4TM events (except SC meetings). Furthermore, this template can be used to inform colleagues and partners about other events attended (promoting IF4TM). In the second case please just fill in the first page and delete the chapters thereafter.

Authors:	Prof. Tatjana Mamula-Nikolić PhD	
Event Title:	WORKSHOP "Communication Skills"	
Event Date:	11.12.2018	
Event Venue:	Belgrade Metropolitan University - Niš Bulevar Svetog Cara Konstantina 80A, 18000 Niš Creative Center	
Type of event: (National, international, press conference, promotional event etc.)	National	
Short description:		

The work package 5 (social engagement dimension) within project IF4TM includes activity 5.2 in which 6 creativity centers were established. Every creative center is organizing events like trainings, workshops, meetings, idea development support etc. BMU's Creative center carried out following activity.

Professor Tatjana Mamula-Nikolić from Metropolitan University's Faculty of Management held a creative workshop "Communication Skills". After a very interesting introduction with a team rope game, professor Tatjana Mamula-Nikolić explained the importance of all elements of the communication process, with an emphasis on providing feedback and active listening. Afterwards, a motivational video on the importance of team spirit and collaborative communication was played, in which children, later to become football champions, built a sports field in a village floating on the river. Finally, students were given assignments in pairs. Turning their backs to each other, one student described a photo, and the other one drew it based on the instructions given. In the first round, asking questions was not allowed, while two-way communication was allowed in the next round. The aim of the workshop was to improve communication skills through interesting examples and exercises. The workshop covered the following topics:

- Feedback from different roles and positions
- How to check what a person has heard from us
- Why is active listening the basis of communication and a prerequisite for developing a relationship of trust
- Keyword notes role of open and closed questions
- Action plan for practical application in everyday business
- Learning through sharing experience exercise in pairs

Organiser(s):	Belgrade Metropolitan University - Niš			
Agenda:				
Total number of participants:	er of participants: 15			
Links to further information:	https://www.metropolitan.ac.rs/novosti/radionica-profesorke- mamule-vestine-komunikacije-u-kreativnom-centru/			
Other personal remarks:				





AGENDA FOR THIS EVENT



 Location:
 Bulevar Svetog Cara Konstantina 80A, 18000 Niš

 Institution:
 Belgrade Metropolitan University - Creative Center Niš

 Date:
 11.12.2018.

 Time:
 13h

Creative Workshop "Communication Skills" - Prof. Tatjana Mamula-Nikolić PhD

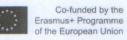
13.00 - 13.10h	Students' gathering
13.10 - 13.20h	Introduction - Team Rope Game
13.20 - 13.40h	Elements of the communication process - feedback and active listening as prerequisites for developing a relationship of trust
13.40 - 14.00h	How to check what a person has heard from us - open & closed questions
14.00 - 14.10h	Break
14.10 - 14.20h	Motivational video - football field in a village floating on the river - team spirit and collaborative communication
14.20 - 14.50h	Exercise in pairs - learning through sharing experience - drawing based on partner's instructions in 2 rounds - with and without asking questions
14.50 - 15.00h	Reflexion

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ATTENDANCE LIST





A IF4TM

Attendance List

Event:	Communication Skills - Workshop - prof. dr Tatjana Mamula	
Venue:	Metropolitan University Niš - Creative Center	
Date:	11.12.2018.	
Organisers:	Metropolitan University Niš - Creative Center	

	Name	Organisation	Signature
1.	MILICAMLADENOUE	METROPOLITAN UNIVERSITY	Allerendont Measure
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4.	Selena Potrović	Universitet Metropolitan	ten beter
5.	DUŠAN NEŠIĆ	FIT	Lylyan Herry ut
6.	DORDE HATREC	METROPOLITAN	Jose Kungey
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8.	DINITIE MILDOUIC	Metropolitan	ALL.
9.	Petar Jotov	Metropolitan	Here tourb
10.	MARULA GRUBOR	MATRAPOLATIN	fttopload
11.	DUŠAN SIMJANOVIĆ	UNIVERZITET METROPOLICIAN	a wydyolid
12.	THEANA MAMUGA-MKOUE	METROPULATIN	Topping Stamula
13.	Veyko Sićević	Ketropolitan	and
14.	VLadan Ristic	BMU	Ruagass Suaput
15.	Marija Tosić	BMU/ISUM	Autuna
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PHOTOS FROM THIS EVENT







